

# FALL CREEK VALLEY CONSERVATION CLUB

## REFUND POLICY

It is the policy of Fall Creek Valley Conservation Club (FCVCC) to provide a refund under certain conditions. A refund can be requested for both a single and family membership for the below conditions upon written request of the member. All refunds will be issued via a paper check, payable to the member and mailed to the address the club has on file, within 14 calendar days of validation of the refund. No refunds will be provided for any life, any "honorary" or on any "complementary" type memberships.

- 1) Any new member can request to cancel their new membership within 7 calendar days of membership approval. Membership approval is defined as attendance to a New Member Orientation session in which a membership card has been issued. The date of the orientation session counts as day 1 for purposes of determining the 7 calendar day period.
- 2) A member who becomes disabled or develops an illness which prohibits the member from the ability to use the facility can request a refund. This refund will be pro-rated for the remaining number of months in the calendar year. Additionally, proof of disability or illness is required. Pro-rated refund will be based on the 1<sup>st</sup> day of the month following the date of disability or illness.
- 3) In the event that a member becomes deceased, a refund will be pro-rated for the remaining number of months in the calendar year based on a written request from an immediate family member (immediate is defined as; spouse, child, parent, or sibling) within 30 days of date of death. Pro-rated refund will be based on the 1<sup>st</sup> day of the month following date of death. Under this refund condition, the refund check will be made payable to either the estate of the deceased or the guardian of the estate as appropriate. If an estate is not opened, the refund check will be payable to an immediate family member based on hierarchy as determined by the state.